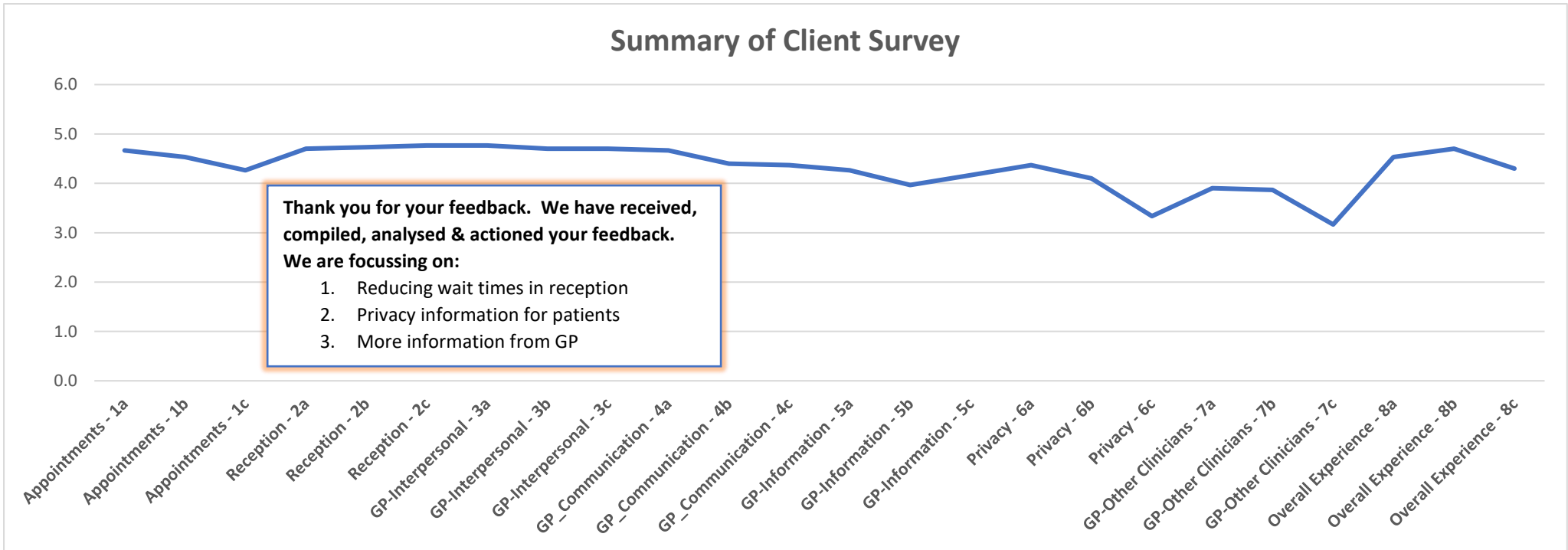


Patient Feedback Summary - 2025

Summary of Client Survey



Great:

1. Overall experience at practice
2. Professional & polite reception
3. Patient & GP interaction

Doing Well:

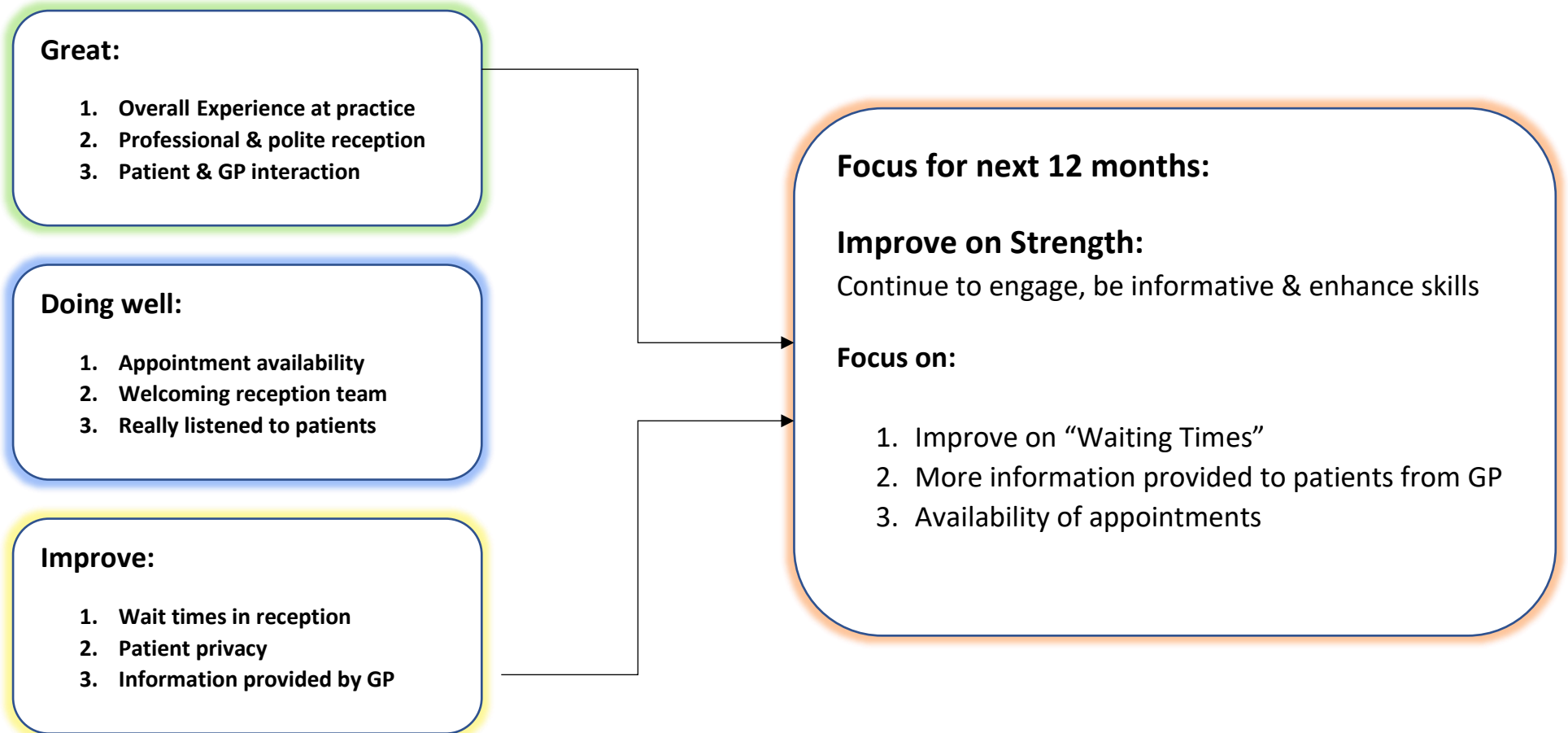
1. Appointment availability
2. Welcoming reception team
3. Really listened to patients

Improve:

1. Wait times in reception
2. Patient privacy
3. Information provided by GP

Document Folder	Activity: Patient Feedback Summary	Version: 1.1	Revision: 1
Authorised by: Director	Scope: All Team Members	Date: 10/04/2025	Next Review: 10/04/2028

Patient Feedback Summary - 2025



Document Folder	Activity: Patient Feedback Summary	Version: 1.1	Revision: 1
Authorised by: Director	Scope: All Team Members	Date: 10/04/2025	Next Review: 10/04/2028